

Refund Policy

Any refund is at the discretion of Keystone Property Finance Limited.

Administration Fees

Administration fees are non-refundable.

Valuation Fees

If a change of circumstances means that you no longer require a valuation, you are entitled to apply for a refund up to three days prior to the valuation being carried out, after this period the fee cannot be refunded.

If the valuation has been carried out and the property has been found to be unsuitable security for a mortgage or the application does not proceed after the valuation has taken place, the valuation fee will not be refunded.

Applying for a refund

To apply for a refund of a valuation fee please email accounts@keystonepropertyfinance.co.uk providing your name, telephone number, address and case number.

T: 0345 148 9086

E: enquiry@keystonepropertyfinance.co.uk

Keystone Property Finance Limited Registered in England and Wales No. 06262873

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